DYMO®

Five-Pound USB Postal Scale

User Guide

www.dymo.com

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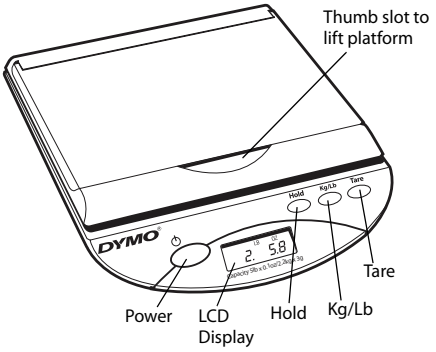
DYMO Five-Pound USB Postal Scale

The DYMO Five-Pound USB Postal Scale weighs items up to five pounds (2.2 kg) in 0.1 ounce (3 g) increments. This document provides instructions for using the scale.



Installing the Scale

The scale is powered through a USB port on your computer. When not connected to your computer, the scale can be powered by an optional 9-volt battery.

To install the scale

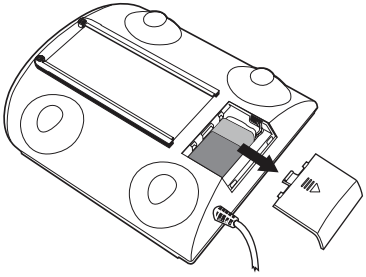
1. Unpack the scale.
2. Set the scale on a firm, flat surface.
3. Plug the USB cable into an available USB port.

The scale is automatically recognized by your computer.

When connecting the scale through a USB hub, always use a powered hub.

Inserting the Battery

The scale uses one 9-volt alkaline battery. The scale automatically turns off after two minutes of inactivity.



To insert the battery

1. Disconnect the USB cable from the computer or USB hub.
2. Turn the scale over.
3. Remove the battery compartment cover by sliding the cover toward the back of the scale.
4. Attach a 9-volt battery to the battery terminals.
5. Insert the battery into the compartment and replace the cover.

Remove the battery if the scale will not be used for a long period of time.

Turning on the Power

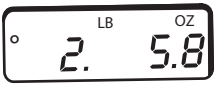
When the scale is powered through the USB port, the Power button has no effect. The power is on when your computer is running.

To turn the scale on

♦ Press the Power button on the front of the scale to turn the scale on and off.

When the scale is first plugged in or turned on, wait a few seconds for the scale to stabilize before weighing items. The display shows **88.8.8.8.8** for a few seconds and then **0.0** when ready.

Using the Scale

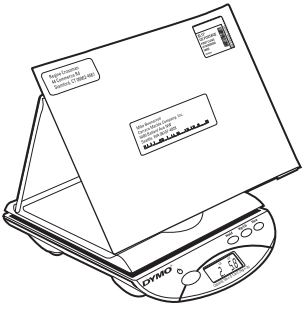


Always wait for **0.0** to display before placing an item on the scale platform.

After placing an item on the scale, wait for several seconds for the weight to appear. When the scale is ready, a ○ appears to the left of the weight.

To weigh an item

- Place an item on the scale platform.
- Lift the top of the scale platform to a 90-degree position and place large envelopes in an upright position on the platform



Using the Tare Button

You can weigh small items or items that cannot be easily placed on the scale platform by placing the items in a container and using the Tare button to eliminate the weight of the container.

Pressing the Tare button always returns the scale to zero.

To use the Tare button

1. Place an empty container on the platform.
2. When the scale is ready, press the **Tare** button. The display is set to zero.
3. Place the items to be weighed in the container.
   The display shows the weight of the items, without the weight of the container.
4. After removing the container, press **Tare** to reset the scale to zero.

Using the Hold Button

When an item being weighed extends over the front of the scale and you cannot see the display, you can freeze the display using the Hold button.

To use the Hold button

1. Place the item on the scale.
2. After a few seconds, press the **Hold** button and remove the item from the scale.
   The weight continues to be displayed for about six seconds.

Changing the Units of Measure

Your scale can display weight in English (pounds) or metric (kilograms) units. The default unit of measure is English.

To change the units of measure

- Press the **Kg/Lb** button to toggle between English and metric units.

Caring for the Scale

With proper care and handling, your scale will give you years of service. Keep the following in mind when using your scale:

- Your scale works best when operated and stored at normal room temperature. Avoid lengthy exposure to extreme heat or cold.
- Only operate the scale on a stable, vibration free surface.
- Exposure to dust, dirt, moisture, vibration, and air currents; and proximity to other electronic equipment can affect the reliability and accuracy of your scale.
- Using the scale in proximity to wireless devices, such as mobile phones, can cause the scale display to fluctuate when the device is in use.
- Although this scale is designed to be quite durable, gently place items to be weighted on to the platform. Avoid rough treatment as this may permanently damage the internal sensor and void your warranty.
- You can permanently damage the scale by placing significantly overweight items on the scale platform.
- Avoid shaking, dropping, or otherwise shocking the scale. This is a precision instrument and MUST BE HANDLED WITH EXTREME CARE.
- The scale has been calibrated at the factory and will not need to be calibrated again.

Technical Specifications

Capacity	5.0 pounds (2.2 kg)
Resolution	0.1 oz. (1 g)
Accuracy	±0.1 oz. (±3 g)
Units	lb./oz. (kg/g)
Auto-off	After two minutes of inactivity
Operating Temperature	50° - 86° F (10° - 30° C)
Interface	USB 2.0 Low Speed HID Scale Device
Power	USB or 9-volt alkaline battery

For information about our other scale products, visit www.pelouze.com.

Troubleshooting

Problem/Error Message	Solution
No display	• Ensure the scale is connected to the computer using the USB cable, or replace the battery. • If not connected to the computer, press the Power button.
Lo or low battery indicator is displayed	Replace the 9-volt battery.
CAL is displayed	Scale is in calibration mode. Press the Power button to return to normal mode.
Negative number is displayed	A Tare value is displayed as a negative number when the items are removed from the scale. Press **Tare** to reset the scale to zero.
ErrE is displayed	The item on the scale platform exceeds the maximum capacity of the scale. Remove the item immediately to prevent damage to the scale.
Display reads **0.0** with an item on the platform	This can happen because: • The Tare button was pressed while an item was on the scale. • Your computer went into Sleep or Standby mode with an item on the scale. • Power to the scale was disconnected or turned off and then on again with an item on the scale. In all of these cases, remove the item from the platform and press the **Tare** button to return the display to **0.0**.

If you still need assistance, contact DYMO Technical Support at (203) 588-2500. You can also reach DYMO at www.dymo.com.

Warranty

Your DYMO® USB Scale comes with a warranty against defects in materials, design, or workmanship, for one year from the original date of purchase, when used in accordance with all operating instructions. Normal wear and tear is not covered, nor is excessive use, abuse or damage caused by a user either intentionally or accidentally.
EXCEPT AS PROVIDED HEREIN, DYMO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND DYMO SPECIFICALLY EXCLUDES WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. DYMO'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE SCALE. DYMO SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER OR NOT FORESEEABLE.
THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY.
In the event of a product failure, please visit www.dymoservice.com or contact DYMO Technical Support to obtain a Material Return Authorization number and further instructions to return your product.

Certification

This device has been tested and complies with the requirements of:
Model #40149
UL 1950
FCC Part 15 Class B
EN60950: Low Voltage Directive Product Safety
EN55022: Radiated and Conducted Emissions B
EN55024: ITE Products Immunity Requirements
RoHS 2002/95/EC

FCC Compliance

This equipment has been tested and found to comply with the limits for a Class B computer peripheral, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Electrostatic Discharge Precautions

Electrostatic discharge (Static Electricity or ESD) can cause damage to any electronic device, including the scale. To avoid damage, follow these simple steps:

- Always disconnect the scale from your computer or USB hub when changing the battery.
- Always discharge any accumulated static electricity from yourself before connecting the scale to your computer or USB hub. If your computer uses a three-pin, grounded connector, you can do this by touching the metal case of your computer. As an alternative, try touching a cold water faucet.

Environmental Information

The equipment that you bought has required the extraction and use of natural resources for its production. It may content hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.

The crossed-bin symbol marked in your device invites you to use those systems.

If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration. You can also contact us for more information on the environmental performances of our products.

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